are defined as queues for temporary holding of calls for said one or more first callable network entities while said one or more first callable entities are processing other calls;

wherein said one or more first and second callable network entities are H.323 compliant; and

wherein said one or more first callable network entities are configured to forward said calls to said one or more second network callable entities while said one or more first callable network entities are busy.

REMARKS

Upon entry of the instant amendment, claims 1-18 are pending. Claims 1, 7, 13, and 15 have been amended to more particularly point out Applicants' invention. Applicants gratefully acknowledge that claims 15-17 were indicated to be allowable if the Section 112 rejection were overcome. The Specification has been amended to refer to an H.323 specification as of the filing date of the application. No new matter has been added.

Claims 15-17 were rejected under 35 U.S.C. §112, second paragraph, as being indefinite for failing to particularly point out and distinctly claim the subject matter which applicants regard as the invention. In particular, reference to the H.323 standard was objected to. The Specification has been amended to recite "(e.g., the H.323 standard in existence as of the filing date of this application)" to make explicit implicit description in the Specification. Thus, no new matter has been added. As such, Applicants respectfully submit that these claims are allowable.

Claims 1, 4, 7-9, and 13 have been rejected under 35 U.S.C. §102(e) as being anticipated by Miloslavsky et al., U.S. Patent No. 6,175,564 B1 ("Miloslavsky"). Claim 10 was rejected under 35 U.S.C. 103 as being unpatentable over Miloslavsky. Claims 2-3, 5-6, 11-12, and 14 and 18 have been rejected under 35 U.S.C. 103 as being unpatentable over Miloslavsky in view of Naudus, U.S. Patent No, 6,25,691 ("Naudus").

The claims have been amended in accordance with the Proposed Amendment submitted April 14, 2003 and were indicated to overcome the prior art of record.

For all of the above reasons, Applicants respectfully submit that the application is in condition for allowance, which allowance is earnestly solicited.

Respectfully requested,

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Marked Up Specification

Please replace the first full paragraph in the Detailed Description with the following:

Turning now to the drawings, and with particular attention to FIG. 1A, a diagram 100 illustrating a telecommunications system according to an embodiment of the present invention is shown. In particular, the telecommunications system 100 includes a local area network (LAN) or packet network 101. Coupled to the LAN 101 are a variety of H.323 terminals 102a, 102b, a multi-point control unit (MCU) 104, an H.323 gateway 106, an H.323 gatekeeper 108, a LAN server 112, and a queue server 110 which may include a plurality of queues 111a-111c. In addition, a plurality of other devices such as personal computers (not shown) may be coupled to the LAN 101. The H.323 terminals 102a, 102b are in compliance with the H.323 standard (e.g., the H.323 standard in existence as of the filing date of this application). Thus, the H.323 terminals 102a, 102b support H.245 for negotiation of channel usage, Q.931 for call signalling and call setup, registration admission status (RAS) and RTP/RTCP for sequencing audio and video packets. The H.323 terminals 102a, 102b may further implement video codecs, T.120 data conferencing protocols and MCU capabilities. Further details concerning the H.323 Specification may be obtained from the International Telecommunications Union; the Specification is hereby incorporated by reference in its entirety as if fully set forth herein.

Marked Up Claims

1. (Thrice Amended) A telecommunications system, comprising:

a packet switched network;

one or more telephony devices coupled to said packet switched network; and

one or more queues, coupled to said packet switched network, said one or more queues configured to receive forwarded calls from said one or more telephony devices and to forward said calls back to said one or more telephony devices when one or more predetermined conditions have been met;

wherein said one or more queues define callable network entities for said one or more telephony devices to forward said calls thereto; and

wherein said one or more telephony devices define client endpoints adapted to

forward said calls to said one or more queues.

7. (Twice Amended) A method for processing calls in a telecommunication system, said method comprising:

receiving a first call at a telephony device on a network;

receiving a second call at said telephony device while said first call is being processed;

transferring said second call to a queue, said queue being definable as a callable network device on said network; and

transferring said second call back to said telephony device after a predetermined condition is met;

wherein said telephony device comprises a client endpoint and is adapted to request a call transfer to said queue.

13. (Twice Amended) A system for processing calls in a telecommunications network, comprising;

one or more first callable network entities coupled to said telecommunications network; and

one or more second callable network entities coupled to said telecommunications network, wherein said one or more second callable network entities are defined as queues for temporary holding of calls for said one or more first callable network entities while said one or more first callable network entities are processing other calls, wherein said one or more first callable network entities are configured to forward said calls to said one or more second callable network entities while said one or more first callable network entities are busy.

15. (Twice Amended) A system for processing calls in a telecommunications network, comprising;

one or more first callable network entities coupled to said telecommunications network; and

one or more second callable network entities coupled to said telecommunications network, wherein said one or more second callable network entities are defined as queues for temporary holding of calls for said one or more first callable network entities while said one or more first callable entities are processing other calls;

wherein said one or more first and second callable network entities are H.323 compliant; and

wherein said one or more first callable network entities are configured to forward said calls to said one or more second network callable entities while said one or more first callable network entities are busy.